

RFTA Select Discount Card Program U.S. Military Veterans

What is the Select Discount Card Program:

Roaring Fork Transportation Authority (RFTA) Select Discount Card (SDC) Program enables U.S. Military Veterans to purchase any of the Roaring Fork Transportation Authority (RFTA) bus passes at a 50% discount. The bus pass is used to pay the fare on any RFTA Roaring Fork Valley, RFTA Bus Rapid Transit (BRT), and Hogback route.

Qualified veterans will be issued a free **Select Discount Card (SDC)**, which is a photo I.D. card that is used to get the 50% discount on any of RFTA bus passes at the time of purchase. Discounted bus passes can only be purchased at certain RFTA locations (see below), via email, or through the mail. You CANNOT use the SDC at TVM's, to purchase ticket on the RFTA Tickets App, or at any other retail outlet.

RFTA BUS PASSES:

RFTA has a variety of passes, choose the [RFTA Pass](https://www.rfta.com/fares/fares-passes/) (link: <https://www.rfta.com/fares/fares-passes/>) that works best for you. The chart below displays our most popular passes and the discount price for SDC members:

Type of Pass	SDC Price	Limit/Purchase
\$20 Stored Value Card	\$10.00	10
\$40 Stored Value Card	\$20.00	10
30 Day Zone Pass - New Castle-Glenwood Springs-Carbondale/Aspen Zone	\$81.50	1
30 Day Zone Pass - El Jebel/Aspen Zone	\$75.00	1
30 Day Zone Pass - Basalt/Aspen Zone	\$60.00	1
30 Day Zone Pass - Aspen Village/Aspen Zone	\$31.00	1
30 Day Zone Pass – Hogback Zone	\$49.00	1
Seasonal Zone Passes (5 to 7 month passes)	Prices vary per season	

How to Receive Your Select Discount Card:

To qualify for RFTA's Select Discount Card (SDC) program, the veteran must be a resident of, or employed within Eagle, Pitkin or Garfield County, within RFTA's route coverage area.

The veteran must submit the following items:

1. Completed Select Discount Card Application
2. Photo ID – State issued Identification Card or State Driver's License

3. United States Military Veterans must provide *one* of the following appropriate forms of identification:
 - i. DD214, Synopsis of Military Career – Each person who has served in the U.S. military should have been issued this document at the time of retirement, separation or discharge.
 - ii. Military Veteran ID Card – This is a photo identification card issued by the U.S. Department of Veterans Affairs.
4. A clear photo of your face, from the shoulders up. Please remove hats, glasses, or any other accessories that may obscure your appearance (if applying in-person this can be taken at one of the below customer service locations).

In-Person: Bring all required documentation as described above to one of the following RFTA locations:

- **Blake Avenue**
 - 1517 Blake Avenue, Suite 202, Glenwood Springs, CO 81601
 - Mon – Fri 9:00 am – 5:00 pm (Major holidays excepted)
- **Rubey Park Transit Center**
 - 450 East Durant, Aspen, CO 81611
 - 7 Days a week 6:45 am – 2:00am (Sunday hours during RFTA’s Spring and Fall Season are 6:45 am – 12:00 am)

In-person applications are processed immediately.

E-Mail: Please email feedback@rfta.com all required documentation as described above. The pass will be mailed to you via USPS.

Please allow 7-10 business days for processing after receipt of application. If all documentation is not present, it could result in a delay of processing.

By Mail: Please mail all required documentation as described above to: RFTA Customer Service, 1517 Blake Avenue, Suite 202, Glenwood Springs, CO 81601. The pass will be mailed to you via USPS.

Please allow 7-10 business days for processing after receipt of application. If all documentation is not present, it could result in a delay of processing.

How to Receive the Discount:

Walk-in: Must present your valid Select Discount Card at one of the RFTA locations below:

- **Blake Avenue**
 - 1517 Blake Avenue, Suite 202, Glenwood Springs, CO 81601
 - Mon – Fri 9:00 am – 5:00 pm (Major holidays excepted).
- **Rubey Park**
 - 450 East Durant, Aspen, CO 81611
 - 7 Days a week 6:45 am – 2:00am (Sunday hours during RFTA’s Spring and Fall Season are 6:45 am – 12:00 am)

Email: Email a completed Select Discount Order Form to feedback@rfta.com along with a copy of your Select Discount Card.

By Mail: Mail a completed Select Discount Order Form and a copy of your Select Discount Card to RFTA Customer Service, 1517 Blake Avenue, Suite 202, Glenwood Springs, CO 81601

Your order will be mailed to you within 7-10 business days along with your receipt after receiving your request.

Discount cannot be applied at other points of sale, including at RFTA Ticket Vending Machines and third-party pass outlets.

Payment Options:

RFTA accepts the following payment options:

- Credit Card (RFTA does not keep credit card information on file)
- Check
- Cash (in-person only)

Lost Cards or Damaged Cards:

To replace a lost or stolen SDC, please stop in at our Blake Avenue or Aspen Maintenance Facility Customer Service Locations or email feedback@rfta.com. The charge for replacing a lost or stolen SDC is **\$10**. Damaged cards will be replaced at no charge; however, the damaged card must be presented in-person and turned in at the time of being reissued.

For additional information:

Please contact RFTA at (970) 925-8484 or email feedback@rfta.com



RFTA Select Discount Card Veteran Application

Print Applicant First Name **Last Name**

Address **City** **CO** **Zip Code**

Phone Number **XXX-XX-** **Last four digits of your Social Security Number**

Email Address: _____

I certify to the best of my knowledge that the information on this application is true and correct.

I understand that providing false or misleading information could result in my eligibility status being terminated.

I understand that I must provide this completed and signed application and the required documentation to be considered for this program.

I understand that the Veteran Bus Pass Card is not transferable to others.

I certify that I qualify for RFTA's Veteran Bus Pass Program.

Signature of Applicant **Date of Application**