

FOR IMMEDIATE RELEASE

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Roaring Fork Transportation Authority

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www.rfta.com



RFTA to resume front-door boarding and re-institution of full fares starting August 1

Health and safety measures will continue to help safeguard riders and bus operators against the spread of COVID-19 while cashless fares will be required to board all RFTA buses

The Roaring Fork Transportation Authority (RFTA) will resume front door boarding starting Saturday, August 1, and all riders will be required to pay the normal fares upon boarding regional commuter buses, however, cash will no longer be accepted. Passengers will be able to access the fare box in the front of the bus and must exit all buses through the rear door, when possible. The health and safety of the RFTA's passengers, bus operators and staff is still the top priority, so RFTA is keeping several precautions in place to help prevent the spread of COVID-19. [For a list of Questions and Answers regarding Front Door boarding and Fare Collection click here.](#)

To speed up boarding and to limit interactions with bus operators, RFTA will be going cashless. In order to board a bus, riders must have in hand a Stored Value Card, a 30-Day Zone Pass or a RFTA Seasonal Zone Pass. Stored Value Cards are available at all RFTA Ticket Vending Machines and Authorized Sales Outlets from Aspen to Rifle. 30-Day Zone Passes are available at RFTA Ticket Vending Machines and Seasonal Zone Passes are available for order at pro-rated prices for the current season. For a full list of pass sales locations visit www.rfta.com/fares. One exception to the cashless fares is Ride Glenwood, riders boarding Ride Glenwood buses will be able to pay the one-dollar fare with either cash or a RFTA issued Stored Value Card.

RFTA would like to encourage all passengers to "Be Fare Ready." This means having your bus card (Stored Value Card, 30-Day Zone Pass or Seasonal Zone Pass) in your hand before boarding the bus. For a refresher on how to use passes with RFTA Fare Boxes please visit www.rfta.com/fares.

All passengers will be required to board low-floor buses through the front doors and always exit through the rear doors. The exception to this will be with RFTA single-door over-the-road buses, which will require passengers to enter and exit through the front door. RFTA will continue to limit the number of passengers per bus to 15 to allow for social distancing. Additionally, all riders must continue to wear face coverings over their nose and mouth at all times while boarding and riding on RFTA buses.

"RFTA is proud to provide an essential service to our region, and we look forward to supporting our riders as, collectively, we do our best to overcome the challenges that COVID-19 creates for us all," said Dan Blankenship, RFTA chief executive officer. "As our communities reopen, we are welcoming back many of our faithful riders, and asking them wear face coverings to help make riding RFTA as safe for everyone as it can be."

RFTA is also encouraging passengers that have flexible schedules to take advantage of off-peak travel, when buses are less crowded, to help free up seats for those who must travel during peak hours.

Questions, contact RFTA Communications Manager, Jamie Tatsuno at 970-384-4864 or jtatsuno@rfta.com.

Be **FARE** ready



Starting **Saturday, August 1, 2020** riders will board through the **front doors** and be required to **pay fare to ride**.



ALL FARES MUST BE CASHLESS.

Please purchase a RFTA Stored Value Card, 30-Day Pass or Seasonal Zone Pass to ride.

www.rfta.com/fares

Please **have your fare card ready** before boarding the bus and **exit buses through the rear door** when possible.



Colección de **TARIFAS**



A partir del **sábado 1 de agosto**, los pasajeros subirán por las **puertas delanteras** y deberán **pagar la tarifa para viajar**.



TODAS LAS TARIFAS DEBEN SER SIN EFECTIVO.

Por favor compre una tarjeta de valor almacenado de RFTA, pase de 30 días o pase de zona de temporada para viajar.

www.rfta.com/fares

Tenga lista su tarjeta de tarifa antes de abordar el autobús, por favor de **usar la puerta trasera para salir del autobús** cuando sea posible.



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