

# Roaring Fork Transportation Authority IDENTITY GUIDELINES

the building blocks for brand consistency

#### THE RFTA BRAND

As the sole provider of public transportation in the Roaring Fork Valley and outlying areas, we have a profound responsibility in our community. At RFTA our mission is to provide easily accessible service to our riders and to ensure the utmost level of safety, reliability and convenience to residents and visitors of the Roaring Fork Valley. Our service is the baseline of what we do...connecting our region with transit and trails. As we continue to expand service and influence the flow of traffic on the Highway 82 corridor, attracting new riders and building upon our loyal ridership are essential. The RFTA brand must clearly express our mission-to provide excellent service, a green alternative and a consistent on-time record-for those who rely on public transportation in the Roaring Fork Valley and the I-70 corridor. This document outlines RFTA's unified communications strategy and brand identity guidelines that will be used throughout our organization. This guide is a resource to advance the awareness of RFTA, the Valley's greatest transit resource.

Roaring Fork Transportation Authority

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# Why does RFTA need brand guidelines?

#### CONSISTENCY = SUCCESS

This is more than a list of rules about how to use the logo. This is a guide that will help bring the RFTA brand to life. Our brand is a reflection of our culture and personality. It encompasses the entire experience a person has with our organization. The look and feel of our communications our brand identity — affects how our brand is conveyed and perceived. Our name, the decals and paint on a bus, the expression in our ads, and the many other elements that make up our brand identity have been designed to visually convey the reliability of service, commitment to the community and the flexibility we deliver to every customer.

# Our brand becomes an asset when we clearly communicate who we are

#### BRAND MISSION

Provide the Roaring Fork Valley and the 1-70 corridor with excellent, reliable and easily accessible transportation service.

#### BRAND PROMISE

At RFTA we provide locals and visitors a convenient and friendly connection to all of our communities superior destinations.

#### BRAND POSITIONING

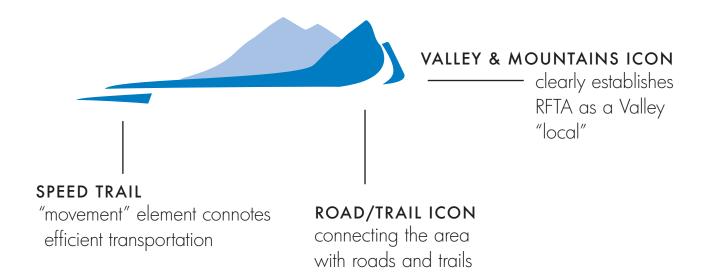
RFTA is the best choice for those who value safety, reliability and an efficient greener mode of transportation.

BRAND CHARACTER RFTA is Friendly, Indigenous, Local, Hard-working, Practical and Reliable

#### BRAND ASPIRATION

RFTA strives to constantly improve our on-time record and value of service to our ridership by seeking more efficient technologies, green alternatives and ongoing transparent evaluation of our operating systems.

# Our Service mark: The pieces that make the whole





Clear-bold lettering indicates reliable, confident, hard-working, choice of blue reflects the munical nature of the organization

#### **Roaring Fork Transportation Authority**

DESCRIPTOR

WORD MARK

In instances where the logo is used without the context of assumed awareness the descriptor may be necessary.

# Treatment of the logo





Use the "R" in the RFTA wordmark as a measurement tool

### Logo safe area

There should always be at least the distance of one "R" around the logo.



### Logo proportions

The height of the mountain icon is the exact height of the "R" in the RFTA wordmark

The height of the identification line is one third the height of one "R"



REFERENCE Authority

place the logo on a busy background



change the colors of the logo- it should always be RFTA signature blue, black/ gray scale or white



Roaring Fork Transportation Authority **IDENTITY GUIDELINES** 





the visual width to height ratio is 2:1



GRAYSCALE

REVERSED FROM COLOR-The logo can be reversed from RFTA

signature colors. 2nd mountain of logomark is at 60%

REVERSED FROM BLACK / GRAYSCALE The logo can be reversed from black. 2nd mountain of logomark is at 60%



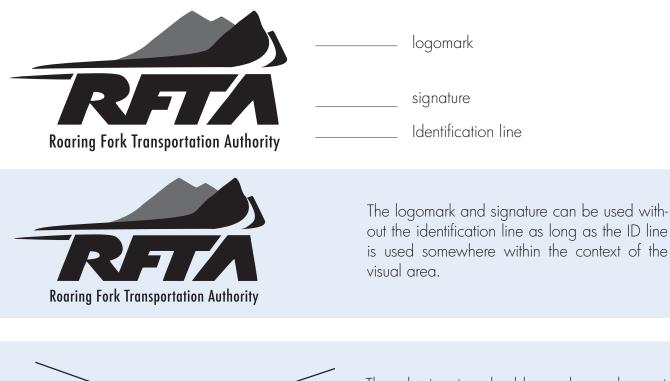
ONE COLOR TREATMENT

for use in embroidery and color restricted applications. The two-tone or grayscale option is preferred whenever possible. The Roaring Fork Transportation Authority name:

When not used in context of the logo the full name of the organization shall be spelled out in Futura Condensed. This is the preferred method for maps and signage that integrates varying services/VelociRFTA and RFTA.

# **Roaring Fork Transportation Authority**

The shortened acronym RFTA can be used as a text treatment in the context of advertising or editorial content. The Logomark and signature can be used without the identification line if the full name is used within the context of the visual area.



The solo signature should never be used except in the context of sub brands i.e. VelociRFTA or the parks/trails logo- the full identification line may be used in the context of the sub brand logo.

**Roaring Fork Transportation Authority** 

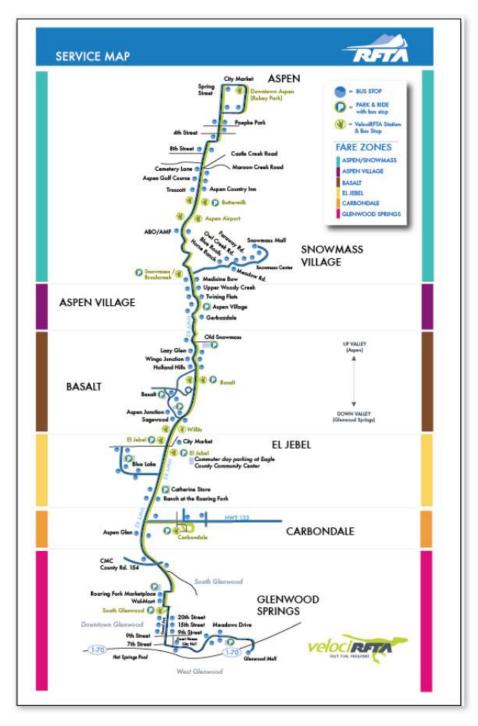
#### RFTA CORE

RFTA CORE					
Pantone	Pantone	Pantone	Rich	Pantone	
285	289	404	Black	285/65%	
PANTONE 285	PANTONE 289	PANTONE 404	RICH BLACK	PANTONE 285	
R 0	R 0	R 119	R 5	R 167	
G 114	G 33	G 111	G 0	G 194	
B 207	B 68	B 103	B 0	B 229	
C 89	C 100	C 52	C 50	C 33	
M 52	M 84	M 48	M 50	M 16	
Y 0	Y 42	Y 55	Y 50	Y 0	
K 0	K 50	K 17	K 100	K 0	
HEX 0072cf	HEX 002144	HEX 776f67	HEX 050000	HEX A7C2E5	



Pantone	Pantone	Pantone	Pantone	Pantone	Pantone	Pantone
Rubine Red	4695	716	129	3262	512	432
PANTONE	PANTONE	PANTONE	PANTONE	PANTONE	PANTONE	PANTONE
RUBINE RED	4695	716	129	3262	512	432
R 209 G 0 B 93	R 84 G 45 B 36	R 240 G 123 B 5	R 245 G 207 B 71	R 0 G 190 B 183 C 87	R 120 G 37 B 111	R 54 G 66 B 74
C 14	C 43	C 2	C 4	С 87	C 60	C 77
M 100	M 75	M 63	M 16	М 0	M 100	M 63
Y 42	Y 75	Y 100	Y 84	Ү 39	Y 24	Y 53
K 1	K 57	K 0	K 0	К 0	K 9	K 41
HEX d1005d	HEX 542d24	HEX f07b05	HEX f5cf47	HEX 00beb7	HEX 78256f	HEX 36424a

CMYK COLORS ARE BASED ON A COATED OR MATTE FINISH SHEET



The RFTA colors and support palette can be used as brand colors on all communications pieces. The support palette can also be used to identify specific services or routes. The primary brand colors should be used for headers and as the focal part of the design and the support palette can be used as accents.

#### futura Medium,

#### CONDENSED, FINE

(condensed should only be used as the identifier in logo)

Headlines, Subheads and Body Copy (paragraphs/ content text); Mix and Match with Garamond

ADOBE GARAMOND PREMIER PRO

Headlines, Subheads and Body Copy (paragraphs/ content text);

Mix and Match With Garamond\*

# FUTURA, ALL CAPS HEADERS AND SUBS FUTURA CONDENSED, ALL CAPS HEADERS AND SUBS

ABCDEFGHIJKLMNOPQRSTUVWXYZ FUTURA, BODY COPY AaBbCcDdEeFfGgHhIiJjKkLlMmNnOoPpQqRrSsTtUuVvWwXxYyZz

# Garamond Headers and body copy

AaBbCcDdEeFfGgHhIiJjKkLlMmNnOoPpQqRrSsTtUuVvWwXxYyZz

S U B H E A D S Garamond Pro, All Caps, kerned at 350

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

\*Depending on the look and feel of the communications piece, Garamond and Futura can be used for type treatment at the discretion of the creative manager. For posters, signage, maps and service schedules, Futura should be used to keep pieces simple and easy to navigate for the user. For pieces that involve a lot of editorial Garamond should be used for body copy/content, while Futura may be used for sub heads and headers. See the following pages with examples for various type treatment options.

#### SIGNATURE SHAPES AND ELEMENTS

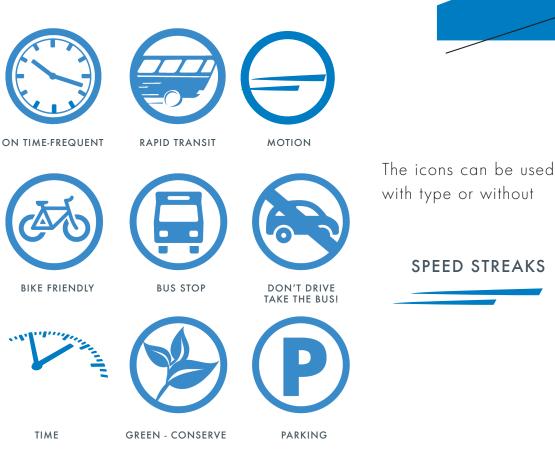
YES

NO

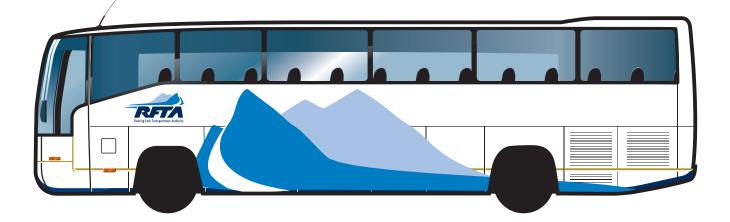
The icons can be used as accent or focal treatment for all communications. They are also used for wayfinding throughout the system. Their simple treatment reinforces the "easy" and user-friendly aspect of the brand.

#### MOUNTAIN SHAPE

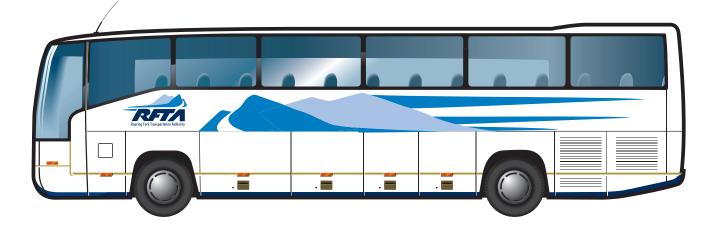
The mountain shape should not be stretched. If the content area is wide the horizon line may be expanded up to 5 times the width of mountain shape. The icons themselves should not be stretched or skewed













Roaring Fork Transportation Authority **IDENTITY GUIDELINES** 

BUS RAPID TRANSIT

FAST. FUN. FREQUENT

(BRT)

#### RFTA'S VISION



"By 2017, our region will significantly reduce dependence on oil through a resource efficient, climate friendly, multimodal transportation system with a regional express line unimpeded by traffic and weather, competitive with the private vehicle in terms of convenience, travel time and quality."





The RFTA Brand and Bus Rapid Transit

RFTA's vision of providing more public transportation choices in the Roaring Fork Valley and I-70 corridor is a sustainable solution for traffic relief and an eco-friendly alternative to car travel. As the RFTA brand increases visibility, a new line of service, referred to as bus rapid transit, addresses the aspirations consistently voiced among RFTA personnel and the public. The affect of this new service is a new "child" brand that meets these aspirations directly and gives RFTA an additional face in the Roaring Fork Valley.

The following guidelines distinguish this new service from the rest. Our goal is to make it easy for passengers to quickly identify VelociRFTA while maintaining the integrity of the RFTA parent brand. Through color, logo, brand styling and communications, this new line of bus service will clearly communicate the advancements and alternative to traditional RFTA services, but will also leverage the equity of "trust" current riders have come to expect from RFTA. The RFTA vision hatched our child brand "VelociRFTA". An addition to our service offering that addresses our communities' needs and the RFTA family's hope for the future.



#### THE VELOCIRFTA SERVICE ASPIRES TO BE:

ON-TIME, EASY, FAST, ECO-FRIENDLY CONVENIENT, FUN A TRUE COMMUNITY ASSET

### WHY A DINOSAUR?



The velociraptor was the fastest land animal ...and so is the VelociRaftor!

Dinosaurs appeal to the next generation of "choice" riders

Snowflakes and mountains are expected and blend into the landscape, the VelociRaftor stands out as a new kind of "local" in the home of unique and irreverant characters

> A character personifies the nature of our service and puts RFTA into the "2nd person"... "He is..." intuitive and green by nature fast and determined arguably cute and friendly fun to be around- fun to ride a likely hatchling of the folks at RFTA



### HIERARCHY

#### PARENT BRAND



**BRAND CHARACTERISTICS** PRACTICAL, HARD-WORKING, RELIABLE

**PERSONALITY:** FRIENDLY, LOYAL, A TRUE "LOCAL"

#### THE CORE CHARACTERISTICS OF THE RFTA BRAND MUST ALWAYS COME FIRST

Ask yourself... Is this practical? Is this approachable and friendly? Does this address the context of RFTA as a "local" in our community?

CHILD BRAND



#### THE CORE CHARACTERISTICS OF "CHILD" ARE SECONDARY, BUT ALSO IMPORTANT AS THEY REFLECT RFTA'S ASPIRATIONS AND EVOLUTION

Ask yourself... Is this a natural addition to the RFTA brand? Does this appear efficient and eco-friendly? Is this fun and whimsical within the context of RFTA's known hard-working reliability? Is this simple, streamlined and user-friendly?

VELOCIRFTA LOGO TREATMENT





width to height ratio is 3.3:1



MIX REVERSE ON MEDIUM COLOR



REVERSE FROM BLACK Raftor is at 50% black



GRAYSCALE Raftor is at 40% black

#### VELOCIRFTA BRAND ELEMENTS

velocírfia-

WORDMARK (treatment of logo when used in context of other RFTA services without logomark)



#### REFERENCE CONTEXT

In Print the name is spelled out as one word with an uppercase V and all uppercase RFTA



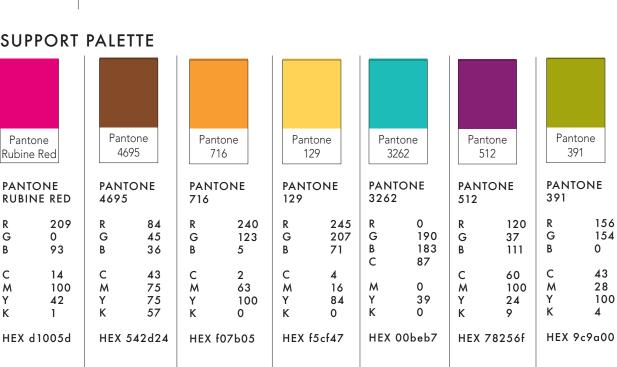
1" minimum scale

#### ICON ALONE

always must be used in the context of full logo in range of sight/applicable to signage and other large format graphics. Should not used as a bullet.

Panta 43			tone 90
PANT( 432	ONE	PANT 390	ONE
R G B	54 66 74	R G B	181 191 0
C M Y K	77 63 53 41	C M Y K	35 11 100 0
HEX 36424a		HEX	b5bf00

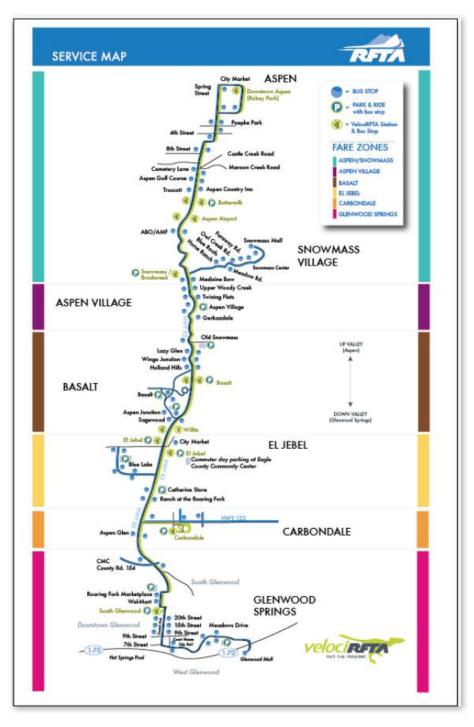




Velocirta

CMYK COLORS ARE BASED ON A COATED OR MATTE FINISH SHEET

SEE ENCLOSED SAMPLES FOR USE OF COLOR TREATMENTS



The RFTA colors and support palette can be used as brand colors on all communications pieces. The support palette can also be used to identify specific services or routes. The primary brand colors should be used for headers and as the focal part of the design and the support palette can be used as accents. To keep all RFTA brand communications consistent - the same fonts should be used for all subbrands, outside of the logo/signature wordmark and tagline

#### futura Medium,

#### CONDENSED, FINE

(condensed should only be used as the identifier in logo)

Headlines, Subheads and Body Copy (paragraphs/ content text)

Mix and Match with Garamond

ADOBE GARAMOND PREMIER PRO

Headlines, Subheads and Body Copy (paragraphs/ content text)

Mix and Match With Garamond\*

# FUTURA, ALL CAPS HEADERS AND SUBS FUTURA CONDENSED, ALL CAPS HEADERS AND SUBS

ABCDEFGHIJKLMNOPQRSTUVWXYZ FUTURA, BODY COPY AaBbCcDdEeFfGgHhIiJjKkLlMmNnOoPpQqRrSsTtUuVvWwXxYyZz

## Garamond Headers and body copy

AaBbCcDdEeFfGgHhIiJjKkLlMmNnOoPpQqRrSsTtUuVvWwXxYyZz

S U B H E A D S Garamond Pro, All Caps, kerned at 350

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

\*Depending on the look and feel of the communications piece, Garamond and Futura can be used for type treatment at the discretion of the creative manager. For posters, signage, maps and service schedules, Futura should be used to keep pieces simple and easy to navigate for the user. For pieces that involve a lot of editorial Garamond should be used for body copy/content, while Futura may be used for sub heads and headers. See the following pages with examples for various type treatment options.

#### BRAND ICONS AND SUPPORT ELEMENTS

The Raftor prints are used as an accent design element and also can be used as a wayfinding tool. They reinforce the "fun" element of the brand. They can be used in various configurations but must always have 2 together to insinuate "tracks"- unless in the circle icon application.



#### RAFTOR PRINTS





ON TIME-FREQUENT



RAPID TRANSIT



RAFTOR PRINT



BIKE FRIENDLY

TIME



**GREEN - CONSERVE** 







PARKING

The icons can be used as accent or focal treatment for all communications. They are also used for wayfinding throughout the system. Their simple treatment reinforces the "easy" and user-friendly aspect of the brand.

The icons do not need to have words with them, they can be used as symbols alone.

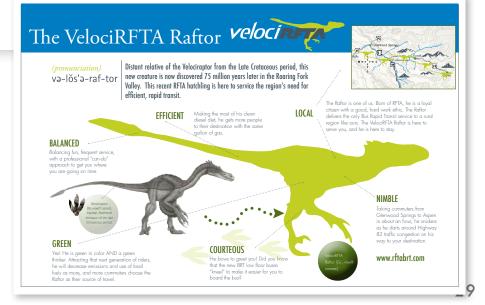
#### **RFTA BRT SAMPLES**



Bere mosandio vent. Offic tempero voluptiis di sam am audae nectiusam sedit, nus, vo tempero voluptiis

Ecum quiatem soloreri od ma culpa nimaximodis ut estis ea nate suntias doles exped quatur, tet, sum nonsequos con cumquae ssincip iendus es eum quibus. Aximet volectas illorum voluptati rescim doles intio mod quiae pos dolorerferum dellore eum atecae. Nonserferem sin re por simaxime volupta tiorion pos seguistianti officim invendi test, nihit lacerem eat Ecum guiatem soloreri od ma culpa nimaximodis ut estis ea nate suntias doles exped quatur, tet, sum nonsequos con cumquae ssincip iendus Liquatem doluptate dolore vendam, qui sequae sae poreicias et ma di temposandi recea volupti totate commo et, tempor aut volorrum volupta spient volorestias et ipit, corem siminum endunt mint.Eptatur, voluptiones









SIGN GUIDE FOR BRT VelociRFTA STATIONS

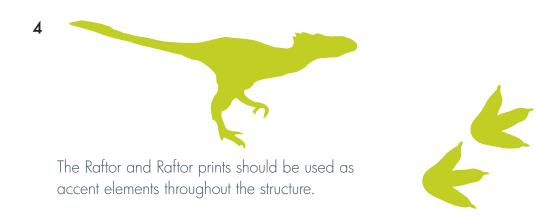
#### BRAND HIERARCHY - RFTA SIGNAGE IN CONTEXT OF VELOCIRFTA STATIONS

When the RFTA parent brand and the VelociRFTA brand are used together in close proximity the parent brand loses its logomark and only the RFTA wordmark is used.



VelociRFTA with logo or wordmark alone are secondary. The wordmark can be used in place of the full logo in the event the letter height minimum is 6"

### <sup>3</sup> STATION NAME



The VelociRFTA stations will be multipurpose bus transit stations. These stations will serve the VelociRFTA route and most other RFTA services including connections/access to trails.

Each station will have common signage elements. The signage and information elements are for user convenience and comfort.

There will be four levels of information on each station. These are:

- 1. STATION IDENTIFICATION
- 2. RIDER INFORMATION
- 3. BRANDING ENHANCEMENTS
- 4. STATION SUPPORT INFORMATION

The following graphic illustrates the general station signage concept:



The next three sections address the signage needs at the VelociRFTA stations. When the final plans are produced these guidelines should be used with the selection of the final materials, placement, sizing, and other modifications required.

There is a hierarchy of identification for the VelociRFTA stations. Because each of these stations will also be RFTA stations, the RFTA brand identification should be the most prominent. These are all VelociRFTA stations and so the VelociRFTA name, which serves as the route identification shall be second in the hierarchy. The station name will be the third priority. The station name will appear in multiple locations.

#### RFTA NAME

Each shelter will have the agency name/logo of RFTA on the central column.



Figure 1

RFTA Name: Above all other service names, visually prominent, without logomark

#### STATION IDENTIFICATION

#### SYSTEM NAME

The system name, VelociRFTA, shall be:

#### Prominent

- Secondary to the RFTA Station Signage
- Part of the station icon
- Identify the station as a VelociRFTA station from all pedestrian directions



Figure 2

#### STATION NAMES

The station name will appear in multiple places on the shelter.

The station names are as follows:

- South Glenwood - Carbondale P&R - El Jebel - Willits - Basalt P&R SOUTH GLENWOOD 27th Street and Highway 82 - Brush Creek/Snowmass or Roaring Fork Marketplace - Aspen Airport CARBONDALE P&R - Buttermilk P Village Road and Highway 133 - Aspen/Rubey Park EL JEBEL Valley Road and Highway 82 Here is a sample route map showing possible station names WILLITS in use: **BASALT P&R** Basalt Avenue and Highway 82 Future names should be: **BRUSH CREEK/SNOWMASS** - Place names Brush Creek Road and Highway 82 - Provide a sense of direction ASPEN AIRPORT - Be brief PARK & RIDE BUTTERMILK Owl Creek Road and Highway 82 BRT STATION ASPEN/RUBEY PARK

#### STATION SPECIFIC SIGNAGE

The station name shall be:

- In upper location
- Prominent
- Secondary to VelociRFTA
- In areas for pedestrians to easily recognize
- Near the central icon element
- On the pedestrian and park and ride entrance of the shelter

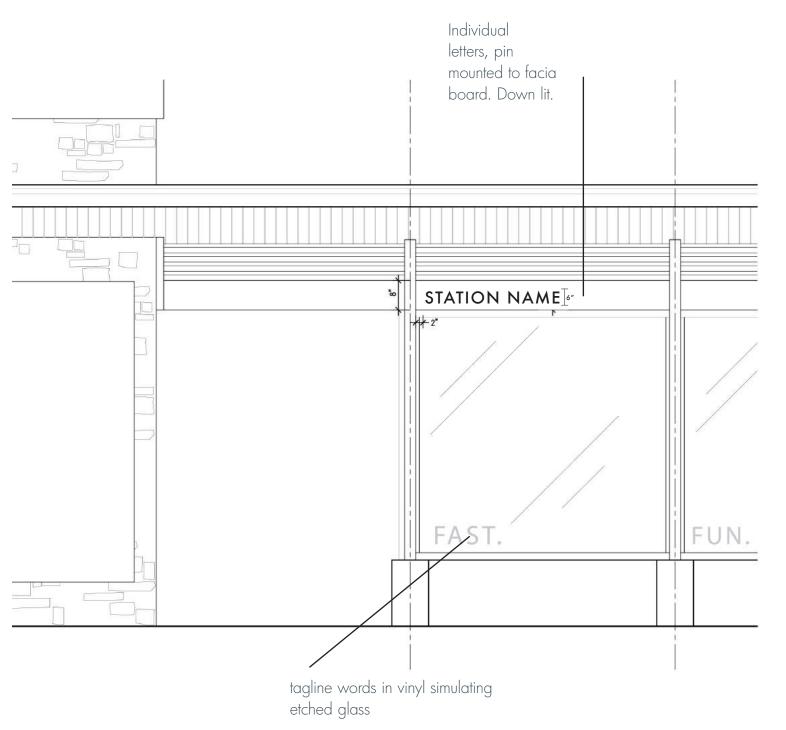


Figure 3

Figure 4

Figure 5

#### STATION FRONT DETAIL



#### REAL TIME SIGN

Each station will have a real time sign to indicate when the next VelociRFTA bus will be arriving. The sign will be located at the vehicle approach end of the shelter. The general recommendation is to locate the sign inside the waiting area to protect it from the weather. The real time sign will be need to be enclosed to discourage tampering. An example of the preferred location is illustrated in Figure 6.

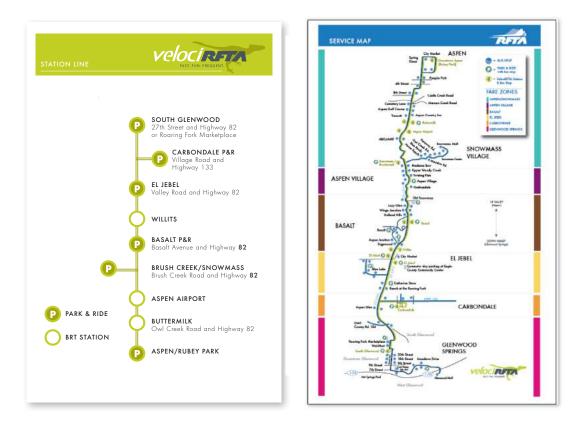


Figure 6

#### SERVICE INFORMATION

Each VelociRFTA station shall have service information. Each VelociRFTA station will also serve as a station for other RFTA routes: upvalley, downvalley, local, direct, etc. depending on the location. Each station will have a VelociRFTA route map, schedule and community service information. Service information should be located near the shelter entrance. Information shall be ADA compliant. Additionally the map shall incorporate the Rio Grande Trail to promote multi-modal use.

The following illustrations are examples of the types of service information to be displayed.



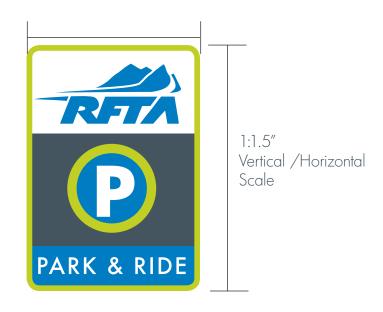
This information will allow a passenger clear direction to connect to other buses or the Rio Grande Trail. These cases will be down lit from the ceiling. Another option would be the combining of these elements into one case.

#### PARK AND RIDE IDENTIFICATION

The VelociRFTA route and station will have direct access to five park and ride lots. These park and ride locations are as follows:

- South Glenwood Springs
- Carbondale
- El Jebel
- Basalt
- Brush Creek/Snowmass

Each park and ride lot will be signed to indicated that the lot is a RFTA lot and for RFTA users. The sign will have these characteristics:



Depending on the stop it may be necessary to have more than one parking sign. Each sign should be posted near the lot itself to clarify that this is a parking location. The sign should have the blue "P" that people understand as a symbol for parking.

#### COMMUNITY INFORMATION

Each station will have an illuminated display case. It must meet ADA standards.

The VelociRFTA stations will not be an area to post public flyers or other community information at this time. RFTA does not have the maintenance staff to keep the information current. RFTA does not want the station to look unkept. Therefore the community information will be managed by RFTA within the context of the illuminated display which may feature:

- Local community features/pertinent announcements at the discretion of the RFTA Creative Manager
- Transit and trails history

#### SUSTAINABILITY INFORMATION

Where possible provide information about the sustainable features incorporated into RFTA service and bus ridership.

#### OTHER INFORMATION IF SPACE ALLOWS

Next to the ITS components will be signage like the above that will pertain to other elements of RFTA travel such as how to use the ticket vending machine, how to load a bike, how to load skis, specials we may have for Maroon Bells tours, etc.

#### EMERGENCY INFORMATION

An emergency phone will be available at each station. There will be a sign indicating numbers to call.

#### ADVERTISING

Due to a number of issues RFTA will not integrate advertising into the VelociRFTA stations at this time.

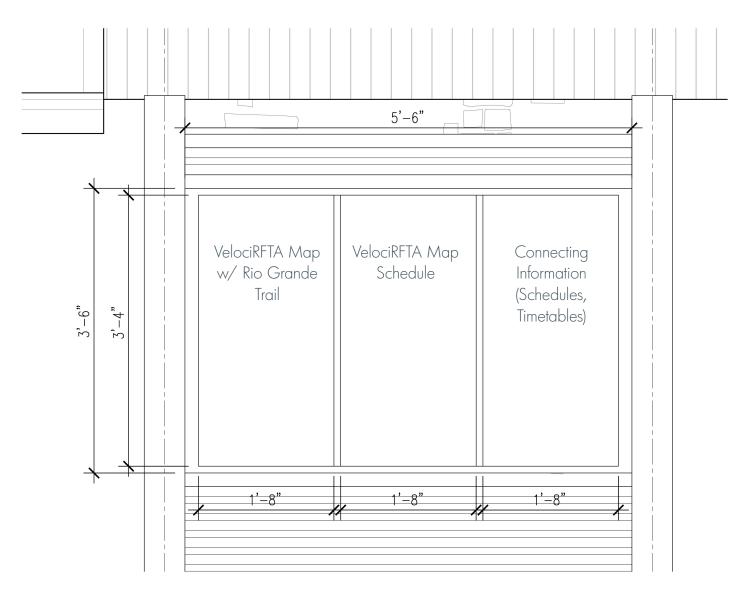
#### WAYFINDING

It is important that the user know exactly how to get from the Rio Grande Trail to the station and vice versa. Rio Grande Trail metal street signs with an arrow as well as similar signs for the VelociRFTA Station would assist in this purpose. The dinosaur footprints can be the fun part of this endeavor along with assisting the user to find the ticketing and mapping components.

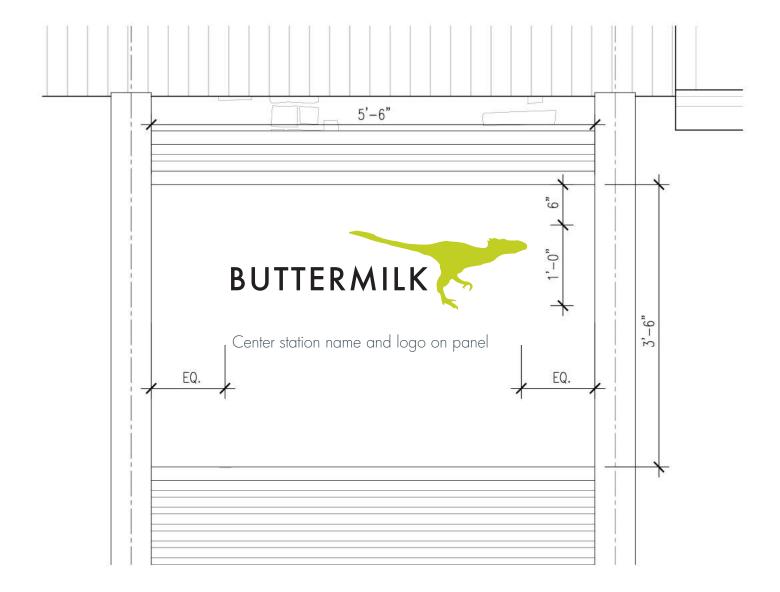
#### LOCAL JURISDICTIONS

Local jurisdictions are encouraged to install wayfinding signs to direct users to the VelociRFTA stations.

#### INTERIOR INFORMATION PANELS

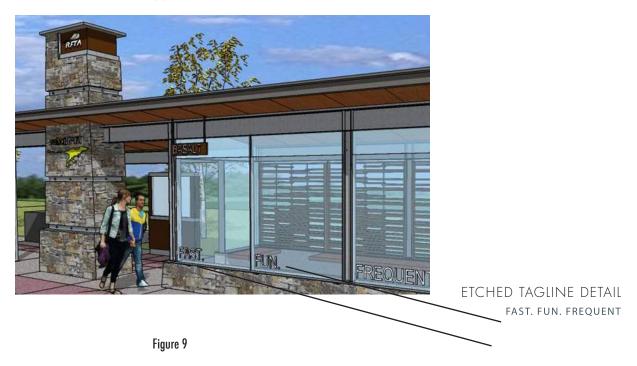


All dimensions must be varified for ADA compliance.

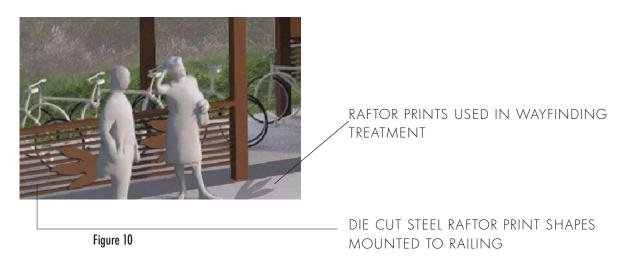


#### BRANDING ENHANCEMENTS

VelociRFTA branding components will be comprised of the tagline: "Fast. Fun. Frequent." These words should appear somewhere in the station.



Additionally, the VelociRaftor footprints will be reflected somewhere in the station. They can be used in wayfinding or as an accent detail to the railings. They should not be oversized and should appear as a group. See inset for possible treatment. Their treatment can be used at the discretion of the architecture team with the approval based on the discretion of the RFTA Creative Manager.





Thank you for reviewing these guidelines. We are here to support you in using the brand consistently and putting RFTA's best face forward!

For marketing support, questions and approvals please contact:

#### DAWN MULLALLY CHASE

Creative & Marketing Manager

2307 Wulfsohn Road Glenwood Springs, CO 81601 970.384.4985 dchase@rfta.com